

收集個人資料聲明 – 客戶意見及投訴處理
Personal Information Collection Statement – Customer Feedback and Complaint Handling

收集個人資料聲明

此表格所收集的個人資料只用於處理客戶的意見，不完整及不正確的資料有可能影響客戶意見的處理。此表格所收集的個人資料將不會向本公司以外人士或機構披露，除非有關人士或機構已獲法例授權取得有關資料，或符合上述相關用途。我們將會按處理客戶意見所需的時間而保留閣下的個人資料，而無需保留的個人資料將會銷毀。你有權要求查閱及改正我們所持有你的個人資料。查閱或改正該等資料，可用電郵向我們提出，電郵地址為 enquiry@taoheung.com.hk

Personal Information Collection Statement

The personal data will be used for the purpose of handling this online feedback. Please note that incomplete and inaccurate information may affect the processing of feedback. Collected personal data will not be disclosed to external parties unless they are authorised by law to request the information or such disclosure is necessary for a thorough investigation into the feedback to be carried out. The personal data will be kept for as long as necessary to handle the customer feedback and will be destroyed when it is no longer required. You have the right to request access to and correction of your personal data held by us. Access to or correction of such information can be made to us by email at enquiry@taoheung.com.hk